



## What is a Family Hub?

Family Hubs are a welcoming place that you and your family can go to if you need information, advice or help. They also offer activities and social opportunities where you can meet other families.

Family Hubs provide a range of support for babies, children, young people and their families, such as stay and play sessions, health visiting and midwifery appointments, parenting programmes and information sessions on topics such as healthy eating, managing your money and looking after your mental health.

Family Hubs are buildings located within communities across the Dorset Council area. We are also developing an online Family Hub, which will allow families to access information and help from any place at any time.

Part of Dorset's **Family Hub** network

## Who can use Family Hubs?

Family Hubs are for all families living in the Dorset Council area. They provide information and services for families with children from conception to aged 18 (25 for children and young people with Special Educational Needs Disabilities)



## Why Family Hubs?

We all need information or support from time to time, but sometimes it can be difficult to know where to go or who to ask.

Family Hubs bring together workers from Dorset Council, health services and voluntary and community organisations in one place, this helps to make sure you get the right support when you need it.



## What difference will Family Hubs make?

Where possible we want to bring services together through development of our Family Hubs, making it easier for families with children of all ages to access information and help in one place.

We want our Family Hub spaces to be warm and welcoming, located in buildings that are easy to access so we are developing our service offer in places that we know families already use and feel comfortable such as community centres and libraries.

As we open the doors to our Family Hubs across the Dorset Council area, you might notice that some services are accessed at different places, but importantly we hope that you will notice an increase in the information and help available to you and your family in your community.

# Where will the new Family Hubs be and when will they be open?

We plan to open at least one Family Hub in each of the locality areas by September 2024.



## Open

- **The Centre, Ferndown**
- **Leigh Park, Wimborne**

## Opening by the end of the year

- **Purbeck Youth and Community Foundation, Wareham**
- **Bridport Children's Centre**

When determining locations for Family Hubs, we look for data that shows us how and where families are currently using services, consider how easy it is for people to get there via public transport and identify building that would be suitable for a wide range of support and activities to be delivered.

In addition to the main Family Hub sites we will have a number of outreach points within each locality area enabling us to deliver support in libraries, community centres and other local buildings.

# Online Family Hub

We are also working on our new online Family Hub, which will launching soon providing information and support virtually!



For now please see web page below to find information and support available.

## Find support, advice and guidance for your family on the online Family Hub

[dorsetcouncil.gov.uk/family-hubs](https://dorsetcouncil.gov.uk/family-hubs)



Scan for info

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## How to keep up to date with Family Hub Developments

Join your local Family Hub network on Facebook to hear from the Family Hubs near you and how they can support your family or pop into your local hub to speak to a member of the team.



Scan for info

Contact details for Family Information Service  
[familyinfo@dorsetcouncil.gov.uk](mailto:familyinfo@dorsetcouncil.gov.uk)

